

PCM Coach Certification

Share the superpower of self-insight

2026 Virtual Sessions

Learn PCM from anywhere,
with live instructors



A Game Changer

Are you ready to take your coaching to the next level?
Join our elite community of PCM Certified Coaches and elevate your coaching game like never before.

→ To enroll in our Coach Certification program, you must hold an official coaching certification.

BOOST Self-Awareness

Embark on a transformative journey of self-discovery.



DETECT The Hidden Languages

Our program equips you with the remarkable skill of decoding both yourself and others.



CONNECT From Problem-Solve to Problem-Prevent

PCM Coach Certification empowers you to forge profound connections with your clients.



MOTIVATE Ignite Positive Transformation

Help your clients find innovative ways to manage stress and troubleshoot problems.



Start your PCM Coach journey **today**

Gain PCM expertise and make a difference for your clients.

PCM Fundamentals



→ 9:00am to 12:00pm US CT*

PCM Coach Certification Track



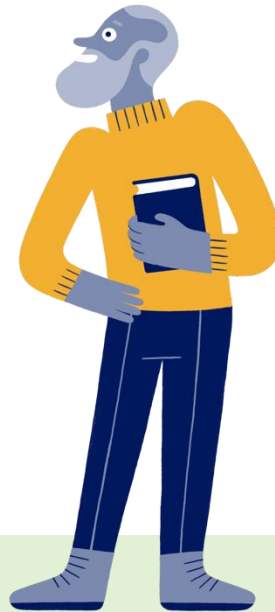
→ 9:00am to 12:30pm US CT*

*Each training block is structured in half-days.

Total Investment \$3,500

Learn PCM from anywhere.

With our virtual courses, participants can engage with the instructor and fellow learners, asking real-time questions for a fully interactive experience.



SAVE THE DATE

Each training block is scheduled as a half-day session, held in the morning (US CT).

	Core Topics	Advanced Topics	Case Studies	Collective Supervision & Mock Exam	Practice session	Certification Exam
Spring Session <i>Remote</i>	March 24, 25, 26, 27, 30, 31.	April 15, 16, 17, 20, 21	May 19, 20	May 22, 26	May 29	June 8, 9
Fall Session <i>Remote</i>	September 9, 10, 11, 14, 15, 16	Sept. 28, 29, 30 Oct. 1, 2	October 19, 20	November 19, 20	November 23	January 2027 11, 12

PCM Fundamentals | 11 half-days

Core Topics

6 half-days

Basic Concepts	Learn that the way you say something is more important than what you say.	Six Personality Types and their specific way of communicating.	Presentation to each participant of his/her Personality Structure.
Understand and Manage Distress Behaviors	Distress and the different manifestations.	Three degrees of distress: Drivers, Failure Mechanisms, and despair.	Consequences of distress on our communication and management style.
Manage Miscommunication	Effects of stress in interactions and stress in others.	Identify distressed behaviors.	How to use PCM to return to positive and productive communication.
Develop positive communication	Different modes of perception for each personality type.	Recognize the behaviors indicative of personality Base and Phase.	Using the right communication channel.
Motivate	Psychological needs: what motivates and what does not motivate.	How to satisfy everyone's psychological needs.	

Advanced Topics

5 half-days

Connecting and Motivating	Review Channels and Perceptions.	Motivating with the psychological needs.	Intervention strategies.
Resolving and Preventing Conflict	Inviting out of the doorway of distress.	Inviting out of failure mechanisms.	Managing difficult situations. "How to say...?"
Advanced Theory	Why we do phase? The issue of Personality phase.	How the four Myths manifest and are reinforced in distress.	Identify life Failure Patterns through language.



PCM Coach Certification

7 half-days

Collective Supervision

- Learn how to debrief PCM Profiles.
- Put theory into practice in a live coaching setting.
- Train on your agility to apply effective interactions with others.
- Get supervision by PCM Master Trainer with immediate applicability.
- Please use your 3 complimentary Profiles to practice debriefing with your own clients.

4 half-days

Practice Session

- A one-hour 1 to 1 Coaching Supervision session with your PCM Master Trainer.
- Takes place between Mock exam and Final Exam.

1 half-day

Coach Certification Exam

- Demonstrate PCM skills in a real-life situation.
- Show thorough understanding of theory.
- Model capacity to manage your own Distress Patterns.
- Train on your agility to apply effective interactions with others.

2 half-days

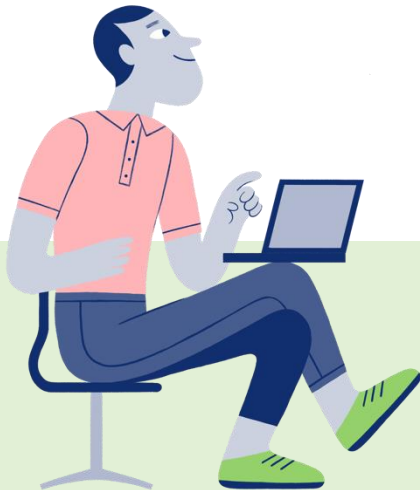
Effective **customized material**

During your Certification journey, all your dedicated material is provided digitally:

- Core Topics and Advanced Topics Participant Guide
- Your PCM Summary and your 30-page personal Profile
- 3 complimentary PCM Profiles to use for coaching and to develop your PCM experience.



100%
virtual training
with live instructor



Did you know?

We have a **partnership** with **Training Industry**.

PCM is now part of the Certified Professional in Training Management (CPTM™) Recertification Providers program.

Our Coach Certification is now pre-approved by Training Industry and **fulfills 24 CPTM recertification credit hours!**

You are PCM Certified!



Once you are PCM Certified Coach, you will be able to provide one-to-one individual sessions utilizing the PCM Profile or PCM Leadership Profile.

As a member of the PCM Certified Community, you will also have access to:

- Ready-to-use coaching material
- Ready-to-share personalized Profiles
- Access to new products and innovations
- Membership in a supportive community
- Webinars, workshops and Masterclasses



Enjoy the incredible perks of PCM Coach Certification



“PCM is the best model I know to help people have conversations where the parties feel seen, heard, and valued. It helps people learn to get their needs met positively so they have energy to connect more meaningfully with others. Most importantly, it reinforces we are all ok; and if we communicate from that vantage point our conversations become better.”

Stephanie AU, PCM Certified Coach
Partner at Door Two.



ICF coaches get 40 hours of credentials in
Core Competencies
and Resource Development:

- **Core Topics:** 5 Core + 8 Resource
- **Advanced Topics:** 5 Core + 7 Resource
- **PCM Certification for Coaches:** 5 Core + 10 Resource

Your PCM Dream Team

Your certification journey is led by:



[Béatrice Gamberoni](#)

PCM Trainer



[Dean Hefta](#)

PCM Trainer



[Mickaël Dufourneaud](#)

PCM Chief Master Trainer

Ready to get certified?

Take the next step to a world of difference



For inquiries or to enroll for PCM Coach Certification

Contact [Isaac Moreno](#) or [book a meeting](#)

615-243-1816

www.processcommunicationmodel.com

Register here



Life happens, we understand

View our cancellation and payment policy

Payment Policy

Payment must be made in full 30 days before the date the program begins. If payment has not been received before the seminar begins, access will not be given to the participant.

Cancellation Policy

All cancellations must be received in writing.

They may be emailed to isaac.moreno@kahlercommunications.com.

Full refunds will be made if written notice of cancellation is received 30 days prior to the first day of training. No refunds will be made for cancellations received less than 30 days prior to the start of the training seminar.

Virtual session requirements

By participating in this training program, you agree to attend all scheduled training sessions in full. **Participants are required to have both video and audio enabled for the duration of each session.** It is important for us to see and hear you to ensure an interactive and engaging learning experience. Your active participation is essential for creating a collaborative and enriching environment for all attendees.

